



JENNIFER M. GRANHOLM  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LABOR & ECONOMIC GROWTH  
LANSING

ROBERT W. SWANSON  
DIRECTOR

December 4, 2006

Chair and Vice Chairs of Standing Committees on  
Senate Regulatory Reform, Commerce, Appropriations, &  
Subcommittee for Commerce, Labor & Economic Development  
House Regulatory Reform, Commerce, Appropriations, &  
Subcommittee on Economic Development

Dear Committee Chair or Vice Chair :

Attached is a summary of the Fiscal Year 2005-2006 results for application processing legislation passed in 2004 for the Department of Labor and Economic Growth. The results encompass reports required by the following statutes:

**Bureau of Commercial Services**

2004 PA 260 Amendment to Private Detectives  
2004 PA 270 Amendments to Private Security and Security Alarm System Contractors  
2004 PA 276 Amendments to the Polygraph Examiners Licensing Act  
2004 PA 264 Amendments to the Occupational Code

**MIOSHA**

2004 PA 261 Amendments to the Asbestos Abatement Act  
2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

**Bureau of Construction Codes and Fire Safety**

2004 PA 265 Amendments to the Boiler Act  
2004 PA 268 Amendments to the Plumbing Act  
2004 PA 269 Amendments to the Elevator Safety Act  
2004 PA 271 Amendments to the Mechanical Contractors Act  
2004 PA 275 Amendments to the Electrical Contractors Act

**Liquor Control Commission**

2004 PA 266 Amendments to the Liquor Control Act

Sincerely,

Robert W. Swanson  
Director

C: Tim Hughes, Governor's Legislative Affairs  
Jennifer Hayes, House Republican Policy Office  
Jamie Clover-Adams, Senate Majority Policy Office  
Peter Cunningham, House Minority Office  
Nancy Green, Senate Minority Office



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DEPARTMENT OF LABOR & ECONOMIC GROWTH  
APPLICATION PROCESSING FY 2005-2006

BUREAU OF COMMERCIAL SERVICES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Private Detectives	2004 PA 260	90 Days	95	403	2	0	\$0
Private Security and Security Alarm System Contractors	2004 PA 270	180 Days 180 Days	53 59	133 154	4 1	0 0	\$0 \$0
Polygraph Examiners	2004 PA 276	90 Days	6	115	0	0	\$0
Occupational Code Occupations	2004 PA 264						
Accountancy Firm		90 Days	86	1056	0	0	\$0
Barber College or Shop		90 Days	147	192	0	0	\$0
Builder Company		90 Days	1541	8191	45	0	\$0
Collection Agency		90 Days	70	834	0	0	\$0
Cosmetologist School or Shop		90 Days	1127	9835	0	0	\$0
Hearing Aid Dealer		90 Days	11	519	0	0	\$0
Funeral Home		90 Days	19	501	0	0	\$0
Real Estate Broker		30 Days	1597	2938	8	0	\$0
<b>Bureau Totals</b>							<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.



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**MIOSHA**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	18	115	8	0	\$0.00
Training Course Provider	2004 PA 262	60 days	9	137	0	0	\$0.00
Accreditation	2004 PA 262	not specified	1099	3671	170	0	\$0.00
<b>Agency Totals</b>							<b>\$0.00</b>

**BUREAU OF CONSTRUCTION CODES & FIRE SAFETY**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	17	1527	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	0	565	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	4097	N/A	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	83	N/A	0	0	\$0.00
Plumbing Contractor	2004 PA 268	90 Days	172	3	0	0	\$0.00
Master Plumber	2004 PA 268	90 Days	250	13	0	0	\$0.00
Electrical Contractor	2004 PA 275	90 Days	373	12	0	0	\$0.00
Fire Alarm Contractor	2004 PA 275	90 Days	6	6	0	0	\$0.00
Sign Specialty Contractor	2004 PA 275	90 Days	0	1	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	4	93	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1259	N/A			\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1245	N/A	0	0	\$0.00
Mechanical Contractor	2004 PA 271	90 Days	335	84	0	0	\$0.00
<b>Bureau Totals</b>			<b>7841</b>	<b>2304</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>



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**MICHIGAN LIQUOR CONTROL COMMISSION**

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance ❖	Amount Discounted (15%) for 2005-2006 Renewals
On-premises Licenses	2004 PA 266	90 Days	874	9,354	23	70	\$53,029	\$3,687
Off-premises Licenses	2005 PA 266	90 Days	675	9,132	82	79	\$20,928	\$1,822.95
Non-Retail Licenses	2006 PA 266	90 Days	1,683	895	2	0	\$0.00	
Special 24-hr Licenses	2007 PA 266	90 Days	5,277	Not Applicable	0	0	\$0.00	
<b>Commission Totals</b>			<b>8,509</b>	<b>19,381</b>	<b>107</b>	<b>149</b>	<b>\$73,957</b>	<b>\$5,509.95</b>

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that occur and staff vacancies within the Licensing and Enforcement Divisions in this fiscal year contributed to not processing applications within the statutory timeframe. The percentage of applications that failed to meet the timeframe was 1.75% of overall applications processed during the year.